



Return Policy

90-Day Satisfaction Guarantee

Beyond Slim® is committed to helping millions of people become fitter, healthier and happier; we stand behind the quality of our products with a 90-Day Satisfaction Guarantee. If you don't believe our products are improving the quality of your life, we offer a full refund within 90 days of the purchase date, less the cost of shipping. Our 90-Day Guarantee can be used one time on any single monthly product order. The guarantee does not apply to more than one monthly product order. Any unused product in your order must be returned to Beyond Slim® to receive a refund. See more details below.

90-Day Satisfaction Guarantee Details

Our 90-Day Satisfaction Guarantee is a one-time use opportunity offered to any Member (Customer or Coach) to ensure they can make their ZipSlim® purchase with confidence.

We're so confident that you'll love ZipSlim® like thousands already have, that we're proud to extend up to 90 days from the purchase date to evaluate your experience with our products. Both Coaches and Customers are limited to one refund request for any single monthly order. Refunds are not offered on more than one order.

Be aware that if you do make a return via our 90-Day Satisfaction Guarantee, you will lose your savings and progress in our Loyal Subscriber Program.

Eligibility – Your purchase is eligible for our 90-Day Guarantee if it meets the criteria below:

- The items are part of a single monthly order – up to 4 bags of ZipSlim® in any combination of Charged/Caffeine-Free.
 - Guarantee cannot be used across multiple orders even if made by the same Member.
 - Refunds require the return of unused product to Beyond Slim.
- Any Member who uses this 90-Day Satisfaction Guarantee will have their Subscribe & Save Order cancelled, losing progress and savings earned as part of our Loyal Subscriber Program.

Return Process

To initiate a one-time return using the 90-Day Satisfaction Guarantee, follow the steps below:

1. Initiate your Return/Refund via email request to our Support Team at support@beyondslim.com. This email must include:
 - a. Your name, email, phone number
 - b. Your order number for the order in question
 - c. Your reason for requesting a return
2. Our Support Team will reach out to provide an RMA (Return Merchandise Authorization) and to coordinate the return of your unused product and/or empty bag based on your request.
 - a. The Member is responsible for the cost of shipping any products back to Beyond Slim®.
3. Once the unopened product or empty bag(s) is confirmed received, please allow up to 10 business days for any applicable refunds to be processed via the method of payment used to make that product purchase.

Abusive Returns

Any Member (Coach or Customer) deemed to be using our Returns Policy in an abusive manner are subject to having their Beyond Slim Business and/or Account cancelled at the company's sole discretion. Abusive returns by Coaches will result in the cancellation of the Coach's Beyond Slim business and the return will be treated as a cancellation return pursuant to policy 35.