

General Terms and Conditions for Consumers

§ 1 Applicability, contract language

(1) The following terms and conditions (GTC) apply to all contracts that you conclude with us, the company Yanoli SAS, 253 rue Saint Honoré, 75001 Paris, France, commercial register number RCS Paris B920 944 055, via this online shop.

(2) Translations of these GTC into other languages are for information purposes only. In the event of contradictions between the German text and the translations, the French text shall prevail.

(3) The customer is a consumer insofar as the purpose of the ordered deliveries and services cannot be attributed predominantly to his commercial or independent professional activity. An entrepreneur, on the other hand, is any natural or legal person or partnership with legal capacity who, when concluding the contract, is acting in the exercise of his commercial or self-employed professional activity.

§ 2 Applicable law, mandatory consumer protection regulations

The law of France shall apply to the exclusion of the UN Convention on Contracts for the International Sale of Goods if

(a) you have your habitual residence in France, or

(b) your habitual residence is in a country which is not a member of the European Union.

In the event that you have your habitual residence in a member state of the European Union, the applicability of German law shall also apply, without prejudice to mandatory provisions of the state in which you have your habitual residence.

§ 3 Conclusion of the contract

(1) The presentation of the products and services in our online shop does not constitute a legally binding offer, but an invitation to place orders (invitatio ad offerendum).

(2) By clicking the button " Buy now " in the last step of the ordering process, you submit a binding offer to purchase the goods displayed in the order overview and/or to book the services listed in the order overview. We will then immediately send you an automatic confirmation of receipt by e-mail in which your order is listed again and which you can print out using the "Print" function. The automatic confirmation of receipt merely documents that we have received your order and does not constitute acceptance of the offer. The contract is not concluded until we issue a declaration of acceptance, which is sent in a separate e-mail (order confirmation). In this e-mail or in a separate e-mail, but at the latest with the delivery of the goods, the contractual agreement (consisting of the order, GTC and order confirmation) will be sent to you by us on a durable data medium (e-mail or paper printout) (contract confirmation).

§ 4 Technical steps up to the conclusion of the contract and correction of input errors

To place an order, first place the desired goods and/or services in the shopping basket. There you can change the desired quantity at any time or delete goods and services completely. Once you have placed goods and services in the shopping basket, clicking on the "Continue" button will first take you to a web page where you can enter your data and then select the shipping and payment method. You can check your entries on the overview page that then opens. To correct input errors (e.g. in the payment method, data or quantity), click on "Edit" next to the respective field. To cancel the order process, you can simply close your browser window. By clicking on the confirmation button " Buy now

" your declaration becomes binding in the sense of § 3 para. 2 of these GTC. However, your declaration can only be made and transmitted if you accept these GTC by placing a tick in the "Accept T&C" box.

§ 5 Storage of the text of the contract

You will receive the contractual provisions as well as the information about the ordered goods and/or booked services including these GTC and the information about the right of withdrawal by e-mail with the acceptance of the contractual offer or with the notification thereof. The contractual agreement is stored in compliance with data protection.

§ 6 Opening of a customer account

In our online shop you can order goods or services after opening a customer account. With a customer account you do not have to enter your personal data every time you use our online shop, but you can log in to your customer account with your e-mail address and password before or during the order process. By logging in alone, you are not obliged to purchase any of the goods we offer.

§ 7 Terms of payment

(1) Currently, the customer can pay via PayPal or Stripe.

-PayPal

If you choose PayPal as your payment method, you will be redirected to PayPal after completing the order. There you can log into your PayPal account or open a new PayPal account and authorise the payment. Once you have confirmed your payment details, you will be automatically redirected back to our online shop.

You can find PayPal's terms and conditions here:

<https://www.paypal.com/de/webapps/mpp/ua/useragreement-full> ; you can find PayPal's privacy policy here: <https://www.paypal.com/de/webapps/mpp/ua/privacy-full>

- Stripe

When paying by credit card (MasterCard, Visa), you will be forwarded directly to Stripe (<https://stripe.com/de/legal#translation>). The payment transaction will be carried out by your credit card company immediately after confirmation of the payment instruction and after your legitimation as a legitimate cardholder and your card will be charged.

(2) Payment of the purchase price is due immediately after conclusion of the contract. If the due date for payment is determined by the calendar, the customer is already in default when the due date is exceeded. In this case, the customer shall pay interest on arrears for the year at a rate of 5 percentage points above the base rate.

(3) The customer's obligation to pay interest on arrears does not preclude us from asserting further damage caused by default.

§ 8 Retention of title

The goods remain our property until full payment has been made.

§ 9 Delivery, availability of goods, prices, shipping costs

(1) The delivery times stated by us are calculated from the time of our order confirmation, subject to prior payment of the purchase price. The delivery time for the respective goods is stated in our online shop.

(2) If the product selected by the customer is not available at the time of the customer's order, we will inform the customer of this immediately in the order confirmation. If the product is permanently unavailable, we shall refrain from issuing a declaration of acceptance. In this case, no contract shall be concluded.

(3) If the product specified by the customer in the order is only temporarily unavailable, we will also inform the customer of this without delay in the order confirmation.

(4) The shipping costs are listed in the product description and will be invoiced separately.

(5) All prices stated on our website are inclusive of the applicable statutory value added tax.

§ 10 Right of revocation

As a consumer, you are entitled to a right of withdrawal in accordance with the following provisions. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor self-employed.

CANCELLATION POLICY

RIGHT OF REVOCATION

You have the right to cancel this contract within 14 days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods.

To exercise your right of withdrawal, you must inform us, Yanoli SAS, 253 rue Saint Honoré, 75001 Paris, France, email: yanoli@yanoli.com, by means of a clear declaration (e.g. a letter or email sent by post) of your decision to withdraw from this contract.

To comply with the withdrawal period, it is sufficient for you to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

CONSEQUENCES OF THE REVOCATION

If you cancel this contract, we will refund to you all payments we have received from you, including the delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us). without undue delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.