

## CREDIT CARD USE REMINDERS

Following sensible credit card practices is essential to ensuring Valentus Global Enterprises Inc. Representatives and Customers complete the signup process and ongoing transactions without experiencing complications. This simple reference guide of Dos & Don'ts will help to reduce the likelihood of declined or canceled orders.

Please note: Valentus Global Ltd. manages all refunds, returns, cancellations, chargebacks and support enquiries relating to transactions in the U.K and Europe on behalf of its parent company, Valentus Global Enterprises, Inc.

### When Placing Initial Orders and Ongoing Orders

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#### DO

- Ensure new Customers and Representatives create their own Valentus Global Enterprises Inc. account with their personal information.
- Confirm the name on the new member's account matches the name on the credit card being used.
- Verify the new member's phone number and address are valid.
- Ensure new Valentus Global Enterprises Inc. members use their valid Tax Identification Number (TIN) / Social Security Number (SSN) / Social Insurance Number (SIN).
- Confirm the name on the account and TIN/SSN/SIN are an exact match as per Internal Revenue Service (USA accounts) and Canada Revenue Agency (Canadian accounts).
- Protect your and others' personal information—including your TIN/SSN/SIN and credit card accounts—by not sharing these with anyone.
- Ensure the new member registers under the person who introduced them to Valentus Global Enterprises Inc., or registers under the person who the Valentus Global Enterprises Inc. Customer Support Team introduces them to. Don't sign up beneath someone unknown.

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#### DON'T

- Use nicknames on your Valentus Global Enterprises Inc. Account or Valentus Global Enterprises Inc. Customers' accounts.
- Purchase excessive amounts of Valentus Global Enterprises Inc. product for the purpose of rank advancement, commissions, or bonus opportunities.
- Use another Valentus Global Enterprises Inc. member's credit card to pay for orders on your account
- Place orders on a Downline account using your credit card.
- Sign up a new Valentus Global Enterprises Inc. member yourself. (You can assist with creating the account; however, you can't accept the Agreements for them.)
- Create duplicate accounts for the same customer.
- Place orders on multiple accounts using the same shipping and/or billing addresses.
- Use Post Office boxes or freight forwarding shipping addresses.



## PRIVACY POLICY

Valentus Global Enterprises Inc. is committed to customer service and we intend to uphold this by providing a private and secure browsing experience. The following policy will help you to understand how we will treat your personal information. As we continue to improve our site and as we take advantage of developments in technology, this policy may change from time to time so please check this policy on an ongoing basis for revisions and updates.

### Information Collection and Use

Valentus Global Enterprises Inc. collects information from our website in several ways. During registration, Valentus Global Enterprises Inc. asks for information such as your name, phone number, and email address. Once you have submitted this information and chosen a valid password, you will be able to take full advantage of everything Valentus Global Enterprises Inc. has to offer. You may also be asked for personal information when you report a problem with our site, or services; or, if you otherwise contact Valentus Global Enterprises Inc. Valentus Global Enterprises Inc. also collects information using cookies, which are small pieces of information that are stored by your browser on your computer's hard drive. This information allows us to automatically link our customers to their personalized accounts. Most web browsers automatically accept cookies. Please check your browser's guidelines should you wish to prevent cookies. Valentus Global Enterprises Inc. is the sole owner of the information collected on this site. We will not sell, share, rent, or otherwise distribute this information to others in ways different from what is disclosed in this statement. Information is collected with the sole purpose of providing Valentus Global Enterprises Inc. products and customer service.

### Information Disclosure

When you are on the Valentus Global Enterprises Inc. site and are asked for personal information, you are sharing that information with only Valentus Global Enterprises Inc., its agents, and representatives. Valentus Global Enterprises Inc. will not disclose any of your personally identifiable information except when we have your express permission, or under special circumstances, such as when we believe, in good faith, that the law requires it. Valentus Global Enterprises Inc. may also disclose account information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact, or bring legal action against someone who may be causing injury to, or interference with (either intentionally or unintentionally) Valentus Global Enterprises Inc.'s rights, or property, other Valentus Global Enterprises Inc. users, or anyone else that could be harmed by such activities. Valentus Global Enterprises Inc. will comply with the requests of all recognized legal entities to aid in the stopping of spam, distribution of illicit sexual content to minors, or any other illegal activity brought to our attention through such channels. Valentus Global Enterprises Inc. may occasionally send you e-mail about products and services that we feel may be of interest to you. Only Valentus Global Enterprises Inc. (or agents or representatives working on behalf of Valentus Global Enterprises Inc.) will send you these emails. You may unsubscribe from the service information updates without any future correspondence or questions by filling out the Opt-Out Form.





## SOCIAL MEDIA POLICY

### Compliance

The FTC looks for certain words, phrases, and pictures to ensure that Valentus Global Enterprises Inc. is being compliant with the policies and procedures they have set in place. To ensure that Valentus Global Enterprises Inc. is being compliant, Valentus Global Enterprises Inc. must ensure that the Distributors are being compliant. A huge part of being compliant begins on social media..

### Medical Claims

Valentus Global Enterprises Inc. Distributors are not authorized to make any medical or condition claims. We cannot mention words regarding any conditions. (Alzheimer's, Anxiety, Arthritis, Asthma, Cancer, Diabetes, Depression, Eczema, Heart Disease, High Blood Pressure, Insomnia, Obesity, etc.) Although we can say certain products may help different areas with a certain condition, we cannot make statements allowing an individual to believe our products are the best decision for their condition.

### Income Claims

Currently, all the keywords the FTC is searching for are already in the Fieldwatch Program.

The following words and phrases are flagged for Income Claims:

During this difficult time...(referencing the pandemic), bank, bought, cash, check, commission, dollar, earn, money, rich, wealth, income, paid, dollars, earned, wealthy, million, thousand, hundred, lifestyle, trip, dream, credit card, financial freedom, retiring early, get rich, never work again, residual income, millionaire, retire, quit your job, fire your boss, guaranteed income, unlimited income, lifestyle of your dreams, recession-proof, millions, easy money, easy income, financial freedom, time freedom, financially free, passive income, residual income, career-level income, retire, get rich quick, replace income, unlimited income, substantial income, lifestyle changing income, significant income, thousands per month, free car, free vacation, free trip, full-time income, substitute income, be set for life, make more money than you ever imagined, make more money than you thought possible, million- dollar club, thousands of dollars, six-figure income, be your own boss, get paid what you're worth, the sky is the limit, no ceiling on income, dream car, beach house, mortgage, create wealth, seven figure, plan B, work from home, unlimited, pay bills, pay debt, extra income, stream of income, debt free, I'm hiring, start working from home, earning a month, build a business, earn an extra, from the comfort of your couch, earned commission, can you imagine, unlimited potential, why not you, top income earner, who wants to earn, career-level, full time income, quit job, sanitizer, six figures, investment, economic collapse, replace income, stay at home, shelter in place, inner calm, super calm, healthy income, explosive growth, start a million dollar business, extra \$, dreams, travel, make money online, incredible future, new house, luxury lifestyle, retire young, win \$, pay for, paid to travel, all expense paid, ongoing income, financial independence, financially independent, time freedom, unprecedented times, unprecedented situation, tough times, 8 shopping annuity, retire by 30, 9 to 5, 2-3 year plan, million dollar club, million dollar members an average, stressed, system, now more than ever, crisis, financial crisis, advantage of quarantine, in times like these, what is going on, what is happening, earn extra money, afford anything, afford everything, your chance, quality of life, blessed, blessing, bless, free travel, free trips, watch me, network marketing, anybody can do, quick and easy, no experience needed, big money, your own boss, no risk, purchase at wholesale, huge profit, absolutely guaranteed, no selling, pay check, pay cheque, expense paid trip, paid for trip, paid to recommend, just recommend, huge check, part time hours, retirement, build a legacy, financial stability, able to retire, expense, redirect your spending, your online store, beautiful house, life changes, million dollar, make money online, new house, pay off debt, extra money, sells itself, Lexus, new car, new apartment, major cash, luxury lifestyle.



## SOCIAL MEDIA POLICY

These statements below are approved as OK to be said as they are not guaranteeing results; they are suggestive quotes. As long as a disclaimer is attached, displaying that the results are not guaranteed nor the same for everyone, it is approved as OK to be said.

### Things that CAN be Said & Examples

- Financial Freedom – “Potential Financial Freedom”
- Financial Security – “Helped us achieve financial security”
- Residual Income – “Supports residual income”
- Weekly Earning – “Potential weekly earning”
- Plan B – “Could be a plan B”
- Generates full and part time income/ Jobs –“Could help support residual income”

## TERMS AND CONDITIONS

### 1. Acceptance of Terms

THESE TERMS AND CONDITIONS MAY HAVE CHANGED SINCE YOUR LAST VISIT TO THE SITE. BY USING THE SITE, YOU INDICATE YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS. Valentus Global Enterprises Inc. (collectively “Valentus Global Enterprises Inc.” or “we,” “us,” “our”) provides access to the Valentus Global Enterprises Inc. web site, located at [www.valentusglobal.com](http://www.valentusglobal.com) (the “Site”) subject to your acceptance of this Valentus Global Enterprises Inc. Web Site User Agreement (“Agreement”). Valentus Global Enterprises Inc. may update this Agreement from time to time without prior notice to you. We encourage you to review this Agreement periodically for any updates or changes. By accessing, browsing, framing, using and/or linking to the Site, you become a User (defined herein in Section 2) and agree to be bound by the terms of this Agreement. This Agreement was last revised on November 3, 2021. When using a particular feature of the Site, you may also be subject to any posted guidelines, rules, terms of service, acceptable use policies, privacy policies, or other contractual provisions as noted. In the event of a conflict between any other agreement, rule, policies, or terms of service and this Agreement, the provisions of this Agreement shall govern. If you have any questions about this User Agreement please contact Valentus Global Enterprises Inc. by email at [support@valentusglobal.com](mailto:support@valentusglobal.com) before using the Site.

We will communicate with you by email or by posting notices on this Site. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

If you are a Valentus Global Enterprises Inc. Distributor or preferred customer, you agree that your use of this Site is subject not only to these Terms of Use but also to the Valentus Global Enterprises Inc. Policies and Procedures.

### 2. Types of Users

Any person accessing, browsing, or otherwise using the Site, either manually or via an automated device or program, shall be deemed a “User” under this Agreement. By accessing this Site and becoming a User, you certify that you are 18 years of age or older. If you are under the age of 18 but are at least 13 years old, you may use this Site only under the supervision of a parent or legal guardian who has agreed to be bound by these Terms of Use.

### 3. Privacy

You agree that you have read and understand the terms of Valentus Global Enterprises Inc. Privacy Policy, which can be accessed at [www.valentusglobal.com](http://www.valentusglobal.com) and is incorporated by reference into this Agreement as if fully set forth herein.

### 4. Use of the Site; Modifications

(a) You understand that Valentus Global Enterprises Inc. cannot and does not guarantee or warrant that files available for downloading from the Site will be free of infection or viruses, worms, Trojan horses, or other computer programming routines that are intended to damage, detrimentally interfere with, surreptitiously intercept or expropriate any system, data, or personal information. You are responsible for implementing sufficient procedures and checkpoints to satisfy your particular requirements for accuracy of data input and output, and for maintaining a means external to the Site for the reconstruction of any lost data.



(b) Valentus Global Enterprises Inc. reserves the right to add to, modify, or discontinue the Site or portions of the Site at any time in its sole discretion. Any such additions, modifications, or discontinuations will be subject to these Terms of Use.

(c) Valentus Global Enterprises Inc. Independent Distributors and Preferred Customers. Valentus Global Enterprises Inc. Independent Distributors (“Distributors”) and Preferred Customers (“Customers”) are independent third party contractors of Valentus Global Enterprises Inc. and Valentus Global Enterprises Inc. is not responsible or liable for the statements, acts, or omissions of such Distributors and Customers, whether in connection with this website or in any other context. You acknowledge and agree that Valentus Global Enterprises Inc. has no control over and is not responsible or liable for any information, in any medium, provided to you by a Distributor or Preferred Customer. Valentus Global Enterprises Inc. does not confirm the accuracy or reliability of any materials created or distributed by Distributors or Preferred Customers in any medium, including, but not limited to, the internet.

## 5. System Integrity

You may not use any device, software, or routine to interfere with the proper working of the Site. You may not take any action that imposes an unreasonable burden upon the infrastructure used to support the efficient operation of the Site, including, but not limited to unsolicited email (i.e. “Spam”).

## 6. Risk; Internet Use

YOU ASSUME TOTAL RESPONSIBILITY AND RISK FOR YOUR USE OF THE SITE AND THE INTERNET. YOU ACKNOWLEDGE AND AGREE THAT ANY UPLOADS OR TRANSMISSIONS YOU MAKE MAY BE INTERCEPTED AND USED BY AN UNAUTHORIZED THIRD PARTY AND THAT ALL OF THE RISK ASSOCIATED THEREWITH IS SOLELY YOURS.

## 7. No Warranties

Valentus Global Enterprises Inc. DOES NOT MAKE ANY EXPRESS OR IMPLIED WARRANTIES, REPRESENTATIONS OR ENDORSEMENTS WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF TITLE OR NON-INFRINGEMENT, OR THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) WITH REGARD TO THE SITE, THE SITE CONTENT, ANY MERCHANDISE OR SERVICES PROVIDED THROUGH THE SITE, OR ON THE INTERNET GENERALLY, UNLESS SPECIFICALLY STATED ON THE SITE FOR A PARTICULAR PRODUCT OR SERVICE.

VALENTUS GLOBAL ENTERPRISES INC. SHALL NOT BE LIABLE FOR ANY COST OR DAMAGE ARISING EITHER DIRECTLY OR INDIRECTLY FROM ANY TRANSACTIONS ENTERED INTO THROUGH THE SITE. SOME STATES MAY NOT PERMIT THE DISCLAIMER OF IMPLIED WARRANTIES, SO THE FOREGOING DISCLAIMER MAY NOT APPLY TO YOU.

VALENTUS GLOBAL ENTERPRISES INC. DOES NOT WARRANT THAT THE SITE OR SERVICES WILL MEET USER REQUIREMENTS, OR THAT THE SITE OR SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE SITE WILL BE CORRECTED. THE SITE AND THE CONTENT AND SERVICES MADE AVAILABLE ON THE SITE ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS.

## 8. System Outages

Valentus Global Enterprises Inc. will periodically schedule system downtime for maintenance and other purposes. Unplanned system outages also may occur. Valentus Global Enterprises Inc. shall have no liability whatsoever for the resulting unavailability of the Site or for any loss of data or transactions caused by planned or unplanned system outages or the resultant delay, misdelivery, or nondelivery of information caused by such system outages, or any third party acts or any other outages of web host providers or the Internet infrastructure and network external to the Site.



## 9. Indemnification

You agree to indemnify, defend, and hold Valentus Global Enterprises Inc. and its parent company, affiliates, subsidiaries, officers, directors, employees, and agents harmless from and against any and all claims, demands, actions, costs, liabilities, losses, and damages of any kind (including actual attorneys' fees) resulting from (i) your use, misuse, or abuse of the Site, (ii) your misuse of services or goods provided through the Site, or (iii) your breach of any provision of this Agreement. You will cooperate as reasonably required in a Valentus Global Enterprises Inc. defense of any claim. Valentus Global Enterprises Inc. reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, and you shall not in any event settle any matter without the written consent of Valentus Global Enterprises Inc.

## 10. Intellectual Property

The contents of the Site, such as text, graphics, logos, audio clips, video, photographs, software, and other rights are protected in all forms, media, and technologies existing now or hereinafter developed. You may print and download portions of material from the different areas of the Site solely for your personal non-commercial use or your non-commercial use within your organization or as otherwise permitted. No portion of the content may be reprinted, republished, modified, or distributed in any form without the express written permission of Valentus Global Enterprises Inc. You may not, and this Agreement does not give you permission to, reproduce, reverse engineer, decompile, disassemble, modify, transmit, sell, distribute, license, or create derivative works with respect to the Site. Certain content may be licensed from third parties, and all such third party content and all intellectual property rights related to the content belong to the respective third parties. You may not remove, alter, or modify any copyright, trademark, or other intellectual property or proprietary notice or legend contained on the Site or the Content. Any rights not expressly granted by this Agreement or any applicable end-user license agreements are reserved by Valentus Global Enterprises Inc.

Nothing contained herein shall be construed as conferring by implication, estoppel, or otherwise any license or right under any patent or trademark of Valentus Global Enterprises Inc. or any third party. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or rights under any Valentus Global Enterprises Inc. copyright.

## 11. Limitation of Liability

UNDER NO CIRCUMSTANCES SHALL Valentus Global Enterprises Inc. OR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING, OR DISTRIBUTING THE SITE BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA, OR OTHER INTANGIBLE LOSSES (EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES) THAT RESULT FROM (I) THE USE OF OR INABILITY TO USE THE SITE (II) THE COST OF PROCUREMENT OF SUBSTITUTE MERCHANDISE OR SERVICES RESULTING FROM ANY MERCHANDISE, DATA, CONTENT, OR SERVICES PURCHASED OR OBTAINED OR TRANSACTIONS ENTERED INTO THROUGH OR FROM THE SITE; (III) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; (IV) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE SITE; OR (V) ANY OTHER MATTER RELATING TO THE SITE. YOU HEREBY ACKNOWLEDGE THAT THIS PARAGRAPH SHALL APPLY TO ALL CONTENT, MERCHANDISE, AND SERVICES AVAILABLE THROUGH THE SITE. IN NO EVENT SHALL Valentus Global Enterprises Inc. TOTAL CUMULATIVE LIABILITY UNDER THESE TERMS EXCEED THE LESSER AMOUNT OF ANY FEES PAID, IF ANY, TO Valentus Global Enterprises Inc. FOR THE USE OF THE SITE BY YOU. SINCE SOME STATES MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH STATES LIABILITY IS LIMITED TO THE LEAST AMOUNT PERMITTED BY LAW. THE LIMITATIONS OF LIABILITY PROVIDED IN THIS AGREEMENT INURE TO THE BENEFIT OF Valentus Global Enterprises Inc., AFFILIATES, SUBSIDIARIES, AND TO ALL OF OUR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, ATTORNEYS, AND AGENTS.



## 12. Your Account Obligations

In consideration of your use of the Site, you agree to: (i) provide true, accurate, current, and complete information about yourself or your organization as prompted by the Site (the “Registration Information”); and (ii) maintain and update the Registration Information to keep it true, accurate, current, and complete. If you provide any information that is untrue, inaccurate, not current or incomplete, or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current, or incomplete, we may suspend or terminate your account and decline to permit your continued use of the Site and future access to the Site. You are responsible for maintaining the confidentiality of your password and account number, and are fully responsible for all activities that occur under your account number and password. You agree that your password may be used to attribute an electronic record and electronic signature to you. Therefore, you shall not disclose your passwords or account identification information to third parties. You agree to immediately notify us of any unauthorized use of your password or any other breach of security. Valentus Global Enterprises Inc. shall not, in any manner, be responsible or liable for fraudulent purchases that are made using your compromised password.

## 13. Purchases and Product Pricing

(a) Product Purchases and Pricing. All billing and other information submitted to this Site must be truthful and accurate. Providing any untruthful or inaccurate information is a breach of these Terms of Use, and, if you are a Distributor or Customer, may also be a breach of your Distributor Agreement. By completing the checkout process, you agree to accept and to pay for the product(s) or service(s) requested. You represent and warrant that you have the legal right to use any credit card or other payment means used to complete any transaction.

In the event a product is listed at an incorrect price or with incorrect information due to typographical error or error in pricing or product information, Valentus Global Enterprises Inc. shall have the right to refuse or cancel any orders placed for product listed at the incorrect price. Valentus Global Enterprises Inc. shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and the User’s credit card charged. Valentus Global Enterprises Inc. reserves the right in its sole discretion to refuse or cancel any order for any reason. If your credit card has already been charged for the purchase and your order is canceled, Valentus Global Enterprises Inc. shall immediately issue a credit to your credit card account in the amount of the charge.

Valentus Global Enterprises Inc. attempts to be accurate in all product descriptions. Nevertheless, Valentus Global Enterprises Inc. does not warrant that any product description or other content on the Site is accurate, complete, reliable, current, or error free. If you find a product is not as described, your sole remedy is to return it pursuant to Valentus Global Enterprises Inc. return policy.

Valentus Global Enterprises Inc. reserves the right, with or without prior notice, to (a) impose conditions on the honoring of any coupon, coupon code, promotional code, or other promotion, (b) change a product description, (c) limit the availability of any product or service, (d) refuse to provide any User or Customer with any services. (b) Promotions. This Site may contain contests or promotions that require you to send material or information about yourself or your distributorship in order to participate. Please note that any such contest or promotion offered through the Site may be governed by a separate set of terms and conditions that may include, among other things, eligibility requirements such as age limits and geographical restrictions. If you decide to participate in such contests or promotions, it will be your responsibility to familiarize yourself with any relevant terms and conditions, and by your participation you agree to comply with any such terms and conditions which shall be binding and final in all respects.

(c) Refunds. The primary purpose of Valentus Global Enterprises Inc. and its distributors is to sell high quality products to customers. If you desire to return a Valentus Global Enterprises Inc. product, then please consult the return policies, which may be found at [www.valentusglobal.com](http://www.valentusglobal.com).

(d) Claims. Any claim or cause of action with respect to this Site must be commenced within one year after the claim arises. Price and availability of any Valentus Global Enterprises Inc. Product or Service may be changed at any time without notice.







## 14. No Endorsement of Content and Links to Other Web Sites

Any links to other sites are provided as merely a convenience to the Users of this Site. This Site may provide links or references to other sites, but Valentus Global Enterprises Inc. has not reviewed all of these other sites, has no responsibility for the content of such other sites, and shall not be liable for any damages or injury arising from any such content. Valentus Global Enterprises Inc. does not endorse or make any representations about these sites, any information or other products or materials found there, or any results that may be obtained from using them. If you decide to access any of these other sites linked to this Site, you do so entirely at your own risk. Unless a User has a written agreement in effect with Valentus Global Enterprises Inc.

## 15. Linking and Framing the Site

(Unless a User has a written agreement in effect with Valentus Global Enterprises Inc. that states otherwise, a User may only provide a hyperlink to the Site on another website if the User complies with all of the following: (a) the link must be a text-only link clearly marked "Valentus Global Enterprises Inc." or the link must "point" to the URL [www.valentusglobal.com](http://www.valentusglobal.com) and not to other pages within the Site; (c) the link, when activated by a User, must display the Site full-screen and not within a "frame" on the linking website; and (d) the appearance, position, and other aspects of the link must not be such as to damage or dilute the goodwill associated with the Valentus Global Enterprises Inc. name and trademarks or create the false appearance Valentus Global Enterprises Inc. is associated with, or a sponsor of, the linking website. By providing this consent, Valentus Global Enterprises Inc. is not foregoing its ownership or rights in any trademarks, copyrights, patents, or any other forms of intellectual property associated with the Site. Valentus Global Enterprises Inc. reserves the right to revoke its consent to any link at any time in its sole discretion.

## 16. Governing Law

This Agreement and access to the Site shall be governed by and construed in accordance with the law of the State of Nevada, exclusive of its choice of law, rules, and matters affecting copyrights, trademarks, and patents under U.S. federal law.

## 17. Choice of Forum

(a) Valentus Global Enterprises Inc. Distributors and Customers. If you are a Valentus Global Enterprises Inc. Distributor or a Preferred Customer, then any dispute arising out of or relating to the use of the Site or purchases of services made through the Site will be resolved through the arbitration procedure set forth in the Policies and Procedures or your agreement with the company.

(b) Other Users. You hereby irrevocably and unconditionally consent to submit to the exclusive jurisdiction of the courts of the state of Nevada and of the United States of America located in Nevada for any litigation arising out of or relating to use of the Site or purchases of services made through the Site (and agree not to commence any litigation relating thereto except in such courts). You hereby irrevocably and unconditionally waive any objection to the laying of venue of any such litigation in the courts of the state of Nevada and agree not to plead or claim in any court in the state of Nevada that such litigation brought therein has been brought in an inconvenient forum.

## 18. International Users

You may not use this Site in violation of any U.S. export laws or regulations. Valentus Global Enterprises Inc. makes no claims that the Content is appropriate or may be downloaded outside of the United States. Access to the Content may not be legal in certain countries or for certain persons. If you access the Site from outside of the United States, you do so at your own risk and are responsible for compliance with the laws of your jurisdiction, notwithstanding sections 16 and 17 above.



## 19. User Feedback

Should any User respond to Valentus Global Enterprises Inc. with information including feedback, such as questions, requests, opinions, comments, suggestions, or the like, regarding the content of any Valentus Global Enterprises Inc. document, the Site, or Valentus Global Enterprises Inc. services, such information shall be deemed to be non-confidential, and Valentus Global Enterprises Inc. shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. Valentus Global Enterprises Inc. shall be free to use any ideas, concepts, know-how, or techniques contained in such information for any purpose whatsoever including but not limited to, developing, manufacturing, and marketing products incorporating such information.

## 20. Acceptable and Lawful Use of the Site

Any information provided to Valentus Global Enterprises Inc. in connection with use of the Site: (a) shall not be false, inaccurate, or misleading; (b) shall not be obscene or indecent; (c) shall not contain any viruses, Trojan horses, worms, or other computer programming routines that are intended to damage, detrimentally interfere with, surreptitiously intercept or expropriate any system, data, or personal information; (d) shall not infringe on any third party's copyright, patent, trademark, trade secret, or other proprietary rights or rights of publicity or privacy; (e) shall not be defamatory, libelous, unlawfully threatening, or harassing; and (f) shall not create liability for Valentus Global Enterprises Inc. or cause us to lose the services of our Internet service providers or other suppliers. The sender of any communications to this Site or otherwise to Valentus Global Enterprises Inc. shall be responsible for the content and information contained therein, including its truthfulness and accuracy. This Site is provided as a service to its visitors. Valentus Global Enterprises Inc. reserves the right to delete, modify, or supplement the Content of this Site at any time for any reason without notification to anyone.

## 21. Severability

In the event that one or more portions of this Agreement shall, for any reason, be held to be invalid, illegal, or unenforceable in any respect, such validity, illegality, or unenforceability shall not affect any other provision contained in this Agreement.

## 22. Headings

The headings used throughout this Agreement are solely for the convenience of reference and are not to be used as an aid in the interpretation of this Agreement.

## 23. No Waiver

Any delay or failure by you or Valentus Global Enterprises Inc., at any time or times, to require performance of any provision hereof shall in no manner affect your or Valentus Global Enterprises Inc.'s right at a later time to enforce such provision. No delay or failure of you or Valentus Global Enterprises Inc. in exercising any right hereunder shall constitute a waiver of such right or any other rights hereunder.

## 24. Entire Agreement, Updates, and Modifications

This Agreement and any documents expressly incorporated by reference constitute the entire agreement between Valentus Global Enterprises Inc. and you pertaining to the subject matter hereof. In its sole discretion, Valentus Global Enterprises Inc. may unilaterally amend or modify this Agreement or any other documents referenced herein at any time by posting on the Site. Any amended or modified terms will be effective upon posting. Continued use of the Site constitutes acceptance of any modified terms and conditions. If you have any questions about this Agreement, contact us at [support@Valentusglobal.com](mailto:support@Valentusglobal.com).

## 25. Assignment

You may not assign your rights or delegate your responsibilities hereunder without the express written permission of Valentus Global Enterprises Inc., except pursuant to the sale of your business, or all or substantially all of its assets. Valentus Global Enterprises Inc. may, at any time, assign its rights or delegate its obligations hereunder without notice to you.

## 26. Third Party Beneficiary Rights

No person not a party to this Agreement is intended to be a beneficiary of this Agreement, and no person not a party to this Agreement shall have any right to enforce any term of this Agreement.

## 27. Termination

Valentus Global Enterprises Inc. may immediately issue a warning, suspend, or terminate your access to the Site for breach of this Agreement (or any other agreement or policy incorporated by reference herein), or if we are unable to verify or authenticate any information you provide to us, or for any other reason. You may terminate your account by contacting us at [support@valentusglobal.com](mailto:support@valentusglobal.com). If you terminate your account, you must terminate any use of the Site. In the event these Terms of Use are terminated, the representations and warranties, indemnities, and limitations of liabilities set forth in these Terms of Use will survive.

## 28. Policy Regarding Copyright Infringement and Designation of a Copyright Agent

Valentus Global Enterprises Inc. COPYRIGHT NOTICE

Valentus Global Enterprises Inc. and its affiliates respect the intellectual property rights of others and require those who visit our Site to do the same. Valentus Global Enterprises Inc. may, in appropriate circumstances and at its discretion, remove or disable access to material on its Site that infringes upon the copyright rights of others. Valentus Global Enterprises Inc. also may, at its discretion, remove or disable links or references to an online location that contains infringing material or infringing activity.

If you believe that your work has been used on our Site in any manner that constitutes copyright infringement, please notify Valentus Global Enterprises Inc. by written notice. The notice should include the following information:

- An electronic or physical signature of a person authorized to act on behalf of the owner of the copyright allegedly infringed;
- A description of the copyrighted work you claim has been infringed, including a copy of the copyrighted work or the web page address where the copyrighted work may be found;
- Identification of the location on our Site of the material you claim has been infringed, or the link or reference to another website that contains the material you claim has been infringed;
- Your name, address, telephone number, and email address;
- A statement by you that you have a good faith belief that the disputed use of the material at issue is not authorized by the copyright owner, the agent of the copyright owner or the law; and
- A statement by you, under penalty of perjury, that the information in this notification is accurate and that you are the copyright owner, of the material allegedly infringed or authorized to act on the copyright owner's behalf.



## POLICIES & PROCEDURES

The Policies and Procedures of Valentus Global Enterprises Inc. contained herein were established to explain and define the rights and responsibilities of Valentus Global Enterprises Inc. and its Independent Representatives.

Each Independent Representative agrees, without reservation, to all the terms and conditions contained herein and hold Valentus Global Enterprises Inc. free from any and all liability that may result from this agreement between the Independent Representative and Valentus Global Enterprises Inc..

### CODE OF CONDUCT DECLARATION

Valentus Global Enterprises Inc. (subsequently referred to as the "Company") has established the following code of conduct to guide the appropriate, efficient, and ethical operation of the Company. We require our Independent Representatives and Customers to abide by the letter and spirit of this code that forms our contract with all registered parties of Valentus Global Enterprises Inc.

Valentus Global Enterprises Inc. Members will:

- a. Conduct themselves in an ethical and professional manner;
- b. Sell the company's products in accordance with the compensation plan;
- c. Make it clear that success in the Company's compensation plan is based on product purchases through Valentus Global Enterprises Inc.'s Loyalty Purchase Program rather than sponsoring;
- d. Represent the compensation plan only as prescribed by the Company;
- e. Be truthful in their representation of the Products and will make no Product claim that is not approved by and/or supported by official Company publications;
- f. Comply with applicable consumer protection laws and regulations;
- g. Maintain current and accurate information concerning the address, phone number, email, social security number, method of payment, and any other data on their file.

### Valentus Global Enterprises Inc. Members will not:

- a. Engage in deceptive, unlawful, or unethical business or recruiting practices;
- b. Engage in high-pressure selling or recruiting practices;
- c. Make misleading sales claims or guarantees concerning the company's products; d. Make misleading claims or guarantees concerning potential earnings;
- e. Sponsor or enroll minors or persons who are not capable of making an informed decision; f. Conduct business activities in countries other than those approved by Valentus Global Enterprises Inc.;
- g. Purchase Business Volume on another Member or Customer's account to qualify for any bonus or commission;
- h. Seek in any way to violate or circumvent Valentus Global Enterprises Inc. policies;
- i. Act in any way that may constitute harassment of any kind. Such conduct may include derogatory or threatening comments, inappropriate sexual behavior, including, but not limited to, unwelcomed sexual advances or requests for sexual favors, displaying visual images of a sexual nature, physical or verbal harassment, or violent behavior. Independent Representatives are strongly encouraged to report any type of harassment incidents immediately. Company will not tolerate acts or threats of violence and will investigate all reports;
- j. Hold a position as an Independent Distributor, Director, Employee, Consultant, or Spokesperson for a direct selling, networking-marketing company, that provides similar-like products as Valentus Global Enterprises Inc.

## POLICIES & PROCEDURES

### Section 1: Becoming an Independent Representative

A. Age of Majority. In order to become an Independent Representative, all Applicants must have reached the age of majority, usually eighteen (18) years of age, in the jurisdiction in which they reside.

B. A new Independent Representative is authorized by the Company to exercise Independent Representative Rights and operate a business position when he or she joins as an Independent Representative by submitting the required fields of information on any of the join pages of the website or upgrades membership from Preferred Customer to Independent Representative on the website, and agrees to these Policies and Procedures.

C. The right to accept or renew any Independent Representative Agreement remains solely with the Company.

D. An Independent Representative may be required to provide the Company with proof of residency, work authorizations, and ability to legally conduct business in the country in which they are conducting business. All Independent Representatives are required to provide their Social Security Number, Federal Employer Identification Number, or their Government Issued ID Number to the Company either on the Independent Representative Agreement or at the Company's request. Upon enrollment, the Company will provide a unique Independent Representative Identification Number to the Independent Representative by which they will be identified. This number will be used to place orders and track commissions and bonuses.

E. Enrollment and Active Status. In order to maintain an active Membership, Independent Representatives are required to pay a one-time website activation fee of \$20.00 (USD). Independent Representatives are not required to purchase product themselves, however in order to remain active and qualify to earn commissions, must maintain a Loyalty Purchase production of a minimum of 50BV or 100BV in personal volume each calendar month, depending on what commissions have been earned upon qualification. This can be achieved either by electing to purchase Valentus Global Enterprises Inc. products using the optional auto-delivery program or by retailing the product through the promotion of the IR's retail website to prospective customers.

F. Business Entities. If the Independent Representative is a Business Entity, the Applicant may also be required to provide an Identification Number for the Business Entity, and a Statement of Beneficial Interest, which must include the signature and Identification Number or other personal identification number of every Person having a Beneficial Interest in the Business Entity. To verify the form of the Business Entity, Beneficial Interest holders, and authorized signatories, the Company may require, at any time, the Applicant to submit a copy of its articles of organization, articles of incorporation, or other charter documentation.

G. Identification Number. For tax reporting (where required) and identification purposes (where permitted by law), the Company requires Applicants, in accordance with provision D of this Section above, to provide the Identification Number or other personal identification number. Failure to provide this number may result in rejection of the Application or cancellation of the Membership or commissions withheld.

H. Inaccurate Information. If the Company determines that the Independent Representative Agreement or the Statement of Beneficial Interest contains inaccurate or false information, it may immediately terminate a business position or declare the Independent Representative Agreement null and void from its beginning. Further, it is the obligation of the Independent Representative to report to the Company on an ongoing basis any changes that affect the accuracy of the Independent Representative Agreement (hereinafter, "Contract").

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## RETURNS & REFUND POLICY

Valentus Global offers a 90-day return policy on the initial enrollment order and a 30-day return policy on subsequent orders. Valentus Global will not accept any returns that do not have an assigned RMA number. In order to take advantage of our return policy, you must notify the Valentus Global support team of your intention to return products at the following email address: [support@valentusglobal.com](mailto:support@valentusglobal.com). In addition to notifying Customer Support of your intention to return products, you must provide a list of the unopened products you will be returning, along with your name, Valentus Global account ID number, and the order number in which you received the products. If you do not provide adequate account information, this may delay the return process. At the time you provide all required information to our Customer Support Team, you will be provided with the RMA number necessary to process your return. Please include the RMA number with your returned products.

Our product refund ONLY covers unopened, sealed, undamaged, and resalable condition packaging. The original packaging must not be opened, and all individual packets/sachets must equal the quantity distributed in the original fulfillment to meet the return policy requirements. You may be requested to provide pictures of your Valentus Global packing slip and/or of the products you wish to return. Your returned products should be adequately packaged to prevent damage during return shipment. In the event boxes are dented, ripped, damaged, etc. upon return receipt they cannot be restocked, and thus will not be refunded. Any product that is opened, or packaging that is not intact (damaged or otherwise) upon receipt will not qualify for refund or exchange. Upon receipt of the Shipping Vendor Report registering the receipt and reviewing the condition of the product returned, we will offer refunds on products returned in unopened, sealed, undamaged, and resalable condition, at which point you will be notified by email. Please note that returned products received which meet our return policy requirements will be subject to a 10% restocking fee. Please be advised that shipping and tax charges are nonrefundable, and we will only accept returns that fall within the requirements of our return policy.

Any orders containing more than one single product at the time of purchase will not be eligible for a prorated refund to the original payment source should you choose to return only a portion of the order. If more than one product was purchased in the original order, you must return all products contained in the original fulfillment to be eligible for a refund to the original payment source. Rather, should you choose to return a single product from any multi-product purchase, and the product qualifies for a refund based on the above-listed requirements, a prorated refund will be placed in your Valentus Global credit wallet. Any product which is returned to us and meets all return policy guidelines listed above is also eligible for an exchange for an alternative product of the same value. You will be responsible for the shipping cost of those exchanged items. Please note, if more than 50% of the paid products in any order are returned for refund, any commissions or associated volume earned will be withdrawn.

### **U.S. Orders Product Return Address:**

Valentus Global Enterprises Inc.  
RETURNS  
3900 W 53rd St  
Sioux Falls, SD 57106  
United States

### **Hamburg Warehouse Return Address:**

Fulfillment MailMarketing GmbH Max  
Planck-Straße 8  
25335 Elmshorn  
Germany

### **Netherlands Warehouse Return Address:**

Valentus Global Enterprises Inc.  
Papland 16 4206 CL  
Gorinchem  
Netherlands

### **UK Warehouse Return Address:**

Unit1a/1b Learoyd Rd  
Mountfield Rd Ind Est  
New Romney, Kent, TN28 8XU





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In addition to notifying Customer Support of your intention to return products, you must provide a list of the unopened products you will be returning, along with your name, Valentus Global account ID number, and the order number in which you received the products. If you do not provide adequate account information, this may delay the return process. At the time you provide all required information to our Customer Support Team, you will be provided with the RMA number necessary to process your return. Please include the RMA number with your returned products.

Our product refund ONLY covers unopened, sealed, undamaged, and resalable condition packaging. The original packaging must not be opened, and all individual packets/sachets must equal the quantity distributed in the original fulfillment to meet the return policy requirements. You may be requested to provide pictures of your Valentus Global packing slip and/or of the products you wish to return. Your returned products should be adequately packaged to prevent damage during return shipment. In the event boxes are dented, ripped, damaged, etc. upon return receipt they cannot be restocked, and thus will not be refunded. Any product that is opened, or packaging that is not intact (damaged or otherwise) upon receipt will not qualify for refund or exchange.

Upon receipt of the Shipping Vendor Report registering the receipt and reviewing the condition of the product returned, we will offer refunds on products returned in unopened, sealed, undamaged, and resalable condition, at which point you will be notified by email. Please note that returned products received which meet our return policy requirements will be subject to a 10% restocking fee. Please be advised that shipping and tax charges are nonrefundable, and we will only accept returns that fall within the requirements of our return policy.

Any orders containing more than one single product at the time of purchase will not be eligible for a prorated refund to the original payment source should you choose to return only a portion of the order. If more than one product was purchased in the original order, you must return all products contained in the original fulfillment to be eligible for a refund to the original payment source. Rather, should you choose to return a single product from any multi-product purchase, and the product qualifies for a refund based on the above-listed requirements, a prorated refund will be placed in your Valentus Global credit wallet. Any product which is returned to us and meets all return policy guidelines listed above is also eligible for an exchange for an alternative product of the same value. You will be responsible for the shipping cost of those exchanged items. Please note, if more than 50% of the paid products in any order are returned for refund, any commissions or associated volume earned will be withdrawn.

